

st michael's hospice

No One Dies Alone (NODA) Volunteer Role Description

Department: Community Partnerships and Inclusion Team	Location: Hospice & Community
Responsible to: Compassionate Communities Coordinator	Vol Type: Standard
Length of role: Long term	Context: Community

Availability: Flexible, dependent upon availability of volunteers for the rota

Frequency: Weekly rota established in advance, volunteers to input times

Outline of Role:

Community Partnership empowers people to support those around them at the end of life. As a volunteer, your role will be to sit in vigil with individuals who have no kin, relatives, or friends during their final days, making yourself available at preferred times to ensure they do not die alone.

Your presence will foster community cohesion and comfort relatives knowing their loved ones were not alone. You will be a comforting presence, interacting with next of kin, relatives, and friends as needed.

Role tasks:

- Joining 2 WhatsApp groups - 'NODA Information' and 'NODA Rota' and adhering to the ground rules of both.
- Attending a NODA Orientation session and ongoing NODA 'circles' for informal support.
- Infilling your weekly availability to sit in vigil at St. Michael's Hospice, local care homes or in people's homes.
- Attend the agreed location based on requests from the NODA Information group.
- Sit in vigil with people actively dying in their last 3 days of life.
- Informing other NODA members via NODA Information WhatsApp if patient has died.

Skills and Experience Required:

- Good listening skills
- Understanding of confidentiality and an ability to maintain confidentiality and the boundaries of the role
- Empathetic and patient when communicating with family/kin/visitors
- Experience in using digital tools, such as WhatsApp or alternative methods

st michael's hospice

Other Requirements:

- Ability to travel to/from community venues including nursing/care homes, people's homes and the Hospice at potentially unsociable hours
- Ability to manage one's own time and to be punctual with handovers to/from other NODA volunteers
- Able to raise concerns with relevant people appropriately
- Ability to work and communicate well in different teams

Personal Qualities Required:

- Being comfortable in the presence of a dying person
- Patience, sensitivity and emotional resilience
- Being mindful and present in the moment
- Understanding of the need to not impose personal views/perspectives/beliefs on others

Learning Needs:

Mandatory:

NODA Orientation – to include local role induction

Two References supplied

ID Badge

Desirable

Volunteer Welcome Session

Departmental support:

Day-to-day support will be provided by a Compassionate Communities Coordinator, who will also advise on updates and invite to Community Volunteering Catch-Ups and Surgeries

NODA Circles will take place regularly throughout the year, to share experiences and discuss your volunteering with NODA peers.

Eligible to attend annual catch-up and refresher sessions.

As part of this role, you are eligible to claim pre-agreed mileage expenses for activities relating directly to your volunteering role, in accordance with our Travel by Private Vehicle (Grey Fleet) Policy

DBS:

A Enhanced DBS check is required for this role