

St Michael's hospice

St Michael's Hospice, located in St Leonards on Sea, East Sussex, provides excellent holistic care and support for those throughout Hastings and Rother affected by a progressive life-limiting illness or bereavement.

HONESTY & RESPECT
INNOVATION & EXCELLENCE
COMMUNITY COMPASSION

Compassion

Treating people the way we would like to be treated ourselves is a good way of making sure that we recognise that everyone is unique and that we value them for who they are. We are welcoming and approachable, taking time to listen. We communicate with empathy combined with realism.

Honesty and Respect

Honesty, respect and integrity are central to what we do and require us to be accountable for our actions and decisions. We seek to communicate openly in a spirit of collaboration and mutual support. We value the contribution that everyone makes to our Hospice and speak out if we see anyone treated inappropriately. We ensure that people are treated fairly and we do not accept any form of discrimination.

Innovation and Excellence

We always challenge ourselves to do better. We aim continually to improve the services we deliver and, to do this, we need to be reflective about our practice and open to change. We seek to identify and resolve issues that impede the way we work. We recognise that it is generally through team working, within and across teams, that we find solutions.

Community

Whatever your role, we all play a part in the success of the Hospice and we uphold the reputation of the Hospice at all times. We recognise and value the support so generously given by local people which helps secure the future of Hospice services. We will continue to represent the Hospice in our own communities and to share the good work the Hospice does.



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